

Preferred Diabetic Supply List

The Preferred Diabetic Supply List was created to assist providers and members in selecting preferred blood glucose testing monitors and testing supplies.

The following preferred blood glucose test strips will be covered:

- Roche: Accu-Chek Compact Plus, Accu-Chek Aviva Plus, Accu-Chek SmartView and Accu-Chek Guide
- Trividia Health: True Metrix Test Strips*

For Continuous Glucose Monitoring system (CGM), the following preferred CGM supplies will be covered:

- DexCom
- FreeStyle Libre

Updates to the list are published periodically. The tables below provide an updated list of all products.

BLOOD GLUCOSE MONITOR	CORRESPONDING BLOOD GLUCOSE TEST STRIP	MANUFACTURER	PRODUCT ASSISTANCE TELEPHONE #
Accu-Chek Aviva Plus Blood Glucose Monitoring System	Accu-Chek Aviva Plus Test Strips	Roche Diabetes Care	1-800-858-8072
Accu-Chek Compact Plus Blood Glucose Monitoring System	Accu-Chek Compact Plus Test Strips	Roche Diabetes Care	1-800-858-8072
Accu-Chek Guide and Accu-Chek Guide Me Blood Glucose Monitoring Systems	Accu-Chek Guide Test Strips	Roche Diabetes Care	1-800-858-8072
Accu-Chek Nano Blood Glucose Monitoring System	Accu-Chek SmartView Test Strips	Roche Diabetes Care	1-800-858-8072
True Metrix*	True Metrix Test Strips*	Trividia Health Customer Care	1-800-803-6025
True Metrix Air*	True Metrix Test Strips*	Trividia Health Customer Care	1-800-803-6025

CGM RECEIVER/READER	CORRESPONDING SENSOR/TRANSMITTER	MANUFACTURER	PRODUCT ASSISTANCE TELEPHONE #
Dexcom G6 Receiver Device	Dexcom G6 Sensor Dexcom G6 Transmitter	Dexcom Care Team	1-888-738-3646
Dexcom G7 Receiver Device	Dexcom G7 Sensor	Dexcom Care Team	1-888-738-3646
FreeStyle Libre 14 Day Reader Device	FreeStyle Libre 14 Day Sensor	FreeStyle Libre Customer Care Team	1-855-632-8658
FreeStyle Libre Reader Device	FreeStyle Libre Sensor	FreeStyle Libre Customer Care Team	1-855-632-8658
FreeStyle Libre 2 Reader Device	FreeStyle Libre 2 Sensor	FreeStyle Libre Customer Care Team	1-855-632-8658
App on a Smart Device (e.g., your Smartphone, Tablet, etc..)	FreeStyle Libre 3 Sensor	FreeStyle Libre Customer Care Team	1-855-632-8658

*True Metrix coverage begins 1/1/2026

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Reimbursement and billing guidance

Diabetic supply claims for all members must be submitted as pharmacy claims at an in-network pharmacy via point-of-sale (POS). It is important to note that claims for blood glucose monitors are submitted using the manufacturer voucher and claims for blood glucose testing strips are submitted, using the plan's benefit.

Blood glucose monitors

Blood glucose monitors must be submitted directly to the manufacturer by an in-network retail pharmacy. The table below provides the information a pharmacy needs to receive a free monitor; the bank identification code (BIN), process control number (RxPCN), Group, and ID number.

Accu-Chek® Guide Me or Accu-Chek® Guide				
BIN#	RxPCN#	Group#	ID#	Issuer#
610524	1016	40026479	969608977	80840

Trividia Health True Metrix or True Metrix Air*			
BIN#	RxPCN	Group ID#	ID#
018844	3F	FVTRUEPORT50	TRPT5023493

*True Metrix Coverage begins 1/1/2026

Blood glucose testing strips

For all members, claims for blood glucose testing strips must be submitted using the plan's member ID card which includes Member ID, BIN, PCN and RX Group, the same information used for drug claims.

CGMs

For all members, claims for CGM supplies must be submitted using the plan's member ID card which includes Member ID, BIN, PCN and RX Group, the same information used for drug claims.

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