

Prior Authorization List

All Mount Carmel MediGold, MercyOne Health Plan, Saint Alphonsus Health Plan, Trinity Health Plan New York and Trinity Health Plan of Michigan HMO and PPO members must obtain prior authorization before receiving the following services in order for benefits to be covered.

Prior Authorization is required for any services outside the Centers for Medicare and Medicaid Services (CMS) provided coverage(s), including but not limited to: Acupuncture, Chiropractic Services, transportation, certain durable medical equipment supplies, etc. Please refer to your Evidence of Coverage documents for more information.

Utilization Management Contact Information:

Phone: 1-800-240-3870

Prior Authorization Fax & Email: 1-833-263-4869, PriorAuth@MediGold.com

Hospital Fax & Email: 1-833-263-4866, Inpatient@MediGold.com

SNF Fax & Email: 1-833-263-4865, SNF@MediGold.com

For access to the MediGold portal for Prior Authorization/Admission Notification, please call 1-800-240-3870.

Out-of-Network Care:

HMO members must obtain prior authorization before receiving **ANY** out-of-network services unless the care is received during an emergency room or urgent care center visit.

PPO members **DO NOT** need to obtain prior authorization to use out-of-network providers unless the service appears on this prior authorization list. For out-of-network questions and prior authorization requests, call: 1-800-240-3870.

Inpatient Admissions Prior Authorization Process:

- Inpatient Rehabilitation Hospital (IPR) admissions and Long Term Acute Care Hospital (LTACH) admissions require Prior Authorization.
- Hospital admissions, Behavioral Health admissions:
 - * Admission Notification to MediGold is required within 2 business days of arrival to facility.
- Skilled Nursing Facility (SNF) Care Admissions:
 - * Admission Notification to the health plan is required within 2 business days of arrival to SNF.

Inpatient Facility Transfers:

*Notification to MediGold is required by the transferring hospital AND the receiving hospital to ensure authorization of services for each facility.

Transferring Facility - Notification should occur at the time of transfer.

Receiving Facility - Notification should occur within 2 business days.

DESCRIPTION	CURRENT PROCEDURAL TERMINOLOGY (CPT) CODES
Non Emergency Fixed Wing or Rotary Wing Ambulance Services	A0430, A0431, A0435, A0436

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