IMPORTANT INFORMATION:

2027 Medicare Star Ratings

Official U.S. Government Medicare Information

CMS CENTERS FOR MEDICARE & MEDICAID SERVICES

Trinity Health Plan New York **(HMO)** - H9827

For 2027, Trinity Health Plan New York - H9827 received the following Star Ratings from Medicare:

Overall Star Rating:	★★★☆☆
Health Services Rating:	★★★☆☆
Drug Services Rating:	★★½☆☆

Trinity Health Plan New York

Every year, Medicare evaluates plans based on a 5-star rating system.

Why Star Ratings Are Important

Medicare rates plans on their health and drug services.

This lets you easily compare plans based on quality and performance.

Star Ratings are based on factors that include:

- Feedback from members about the plan's service and care
- The number of members who left or stayed with the plan
- The number of complaints Medicare got about the plan
- Data from doctors and hospitals that work with the plan

More stars mean a better plan – for example, members may get better care and better, faster customer service.

The number of stars show how well a plan performs.

★★★★★ EXCELLENT
★★★★☆ ABOVE AVERAGE
★★★☆☆ AVERAGE
★★☆☆☆ BELOW AVERAGE
★☆☆☆☆ POOR

Get More Information on Star Ratings Online

Compare Star Ratings for this and other plans online at **Medicare.gov/plan-compare**.

Questions about this plan?

Prospective Members:
Please contact Trinity Health Plan New York at 800-964-4525 (TTY: 711). Speak with a licensed sales agent during call center hours: April 1 to September 7, 8 a.m. to 8 p.m., Monday through Friday; September 8 to March 31, 8 a.m to 8 p.m., seven days a week.

Current Members:
Please contact Member Services at 800-240-3851 (TTY: 711), 8 a.m. to 8 p.m., seven days per week. On certain holidays, your call will be handled by our automated phone system.

Trinity Health Plan New York (HMO) is a Medicare Advantage organization with a Medicare contract. Enrollment in Trinity Health Plan New York depends on contract renewal. Benefits vary by county. Other pharmacies, physicians or providers are available in the plan's network. To file a grievance, call 1-800-MEDICARE (TTY: 711) to file a complaint with Medicare. Star Ratings are based on a 5-star rating system and evaluated annually by the Centers for Medicare & Medicaid Services (CMS). Trinity Health Plan New York (HMO) complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, sexual orientation, sex (defined as sex at birth, legal sex and/or sex stereotyping) and gender (includes gender identity, gender expression and/or pregnancy). ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 800-964-4525 (TTY: 711). 注意：如果您使 用繁體中文，您可 以免費獲得語言援助服務。請致電 800-964-4525 (TTY: 711).